JULY RESIDENT UPDATE





Homes for Good Resident COVID-19 Updates

July has been a busy month so far, with lots happening at the properties and across our country. We are excited to have some of our on-site services going again including Extra Helpings, Summer Lunch, as well as the restart of routine work orders. **We thank you for your patience** as we work on finishing up the lock changes and begin to work through our backlog of work orders, while continuing to maintain our COVID-19 disinfecting and safety protocols.

Homes for Good **offices remain closed**, however staff continue to be available if you need assistance with anything during this time. All staff can be reached by calling our main office at (541) 682-3755 or your site teams direct lines. Please call in Work Orders to (541) 682-4010.

Oregon recently passed updated COVID-19 guidance including **requiring face coverings anytime 6 feet distance cannot be maintained**. Indoor gatherings are limited to 10 people. Local school districts have begun to put out their plans for fall classes, including partial and full online options.

We apologize for the delay in the **free laundry**, we have been working with our vendor to get this set up at all of the sites and revise our contracts. They have advised us that this should be ready the first week of August and we have opted to extended the time period through September. Notice will be sent to sites impacted by this change with details.

Resident Services is still working to make sure residents have access to needed resources including food, hygiene supplies, masks, and more. If you need help connecting to community resources, feel free to call Resident Services at (541) 682-2580.

There are also new **rent and utility assistance funds available** through Lane County provided by the CARES Act. Learn more about Rent Assistance at (541) 682-1380 or LIHEAP Utility Assistance at (541) 682-3378. If you do not currently receive a subsidy from Homes for Good, you also may qualify for additional assistance through our Resident Services team at (541) 682-2580.

Oregon passed an **extension to the statewide eviction moratorium**, which now runs through September 31, 2020. Residents will have through March 31, 2021 to pay off any outstanding balances that have accrued during this emergency. To **set up a payment plan**, contact Amber at (541) 682-2534.

We hope this update finds you well and don't hesitate to reach out if you need anything!

Homes for Good Team

Homes. People. Partnerships. Good.

RESOURCES FOR YOU





lf you need assistance accessing resources, please contact **Resident Services** at (541) 682-2580



NEW STATEWIDE RULE:

INDOOR SOCIAL GET-TOGETHERS NOW LIMITED TO MAX OF 10 PEOPLE

Consider the risk of the activities you choose.

Here are some example activities categorized by risk levels. Use these examples to see where your favorite activities might fall.



For more information visit healthoregon.org/coronavirus or call 211

OHA's Safe + Strong website provides information and resources to support individuals and communities in 12 languages.

the phone







Health

White Bird has an excellent local resource page on their website with COVID-19 resources and more:

YOU STILL NEED TO

WEAR A MASK

https://whitebirdclinic.org/resources/covid/

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