

RESIDENT UPDATE



Thank you from our staff!!

We just wanted to start out this weeks update with a thank you to all of our residents who have been practicing the recommended social distancing and for bringing any issues, concerns, or needs up to staff so we can help make this process as smooth as possible. We recognize that social isolation can be extremely stressful and there is new information coming out all the time, which can be overwhelming. We will continue to work on providing frequent updates on any changes to our operations and any important resources that may be helpful to you.

COVID-19 Important Updates:

- Staff continue to participate in weekly calls with Lane County and other partners to monitor the situation. There are 28 confirmed cases in Lane County. Testing has been increasing, so we can only assume this number will also increase although authorities have begun to report the current distancing requirements are making a positive difference, so keep it up!
- The Governor's order to **Stay Home. Save Lives.** is still in affect, and residents should continue to follow the guidance provided in last weeks notice and maintain at least a 6 foot distance from others when leaving their home.
- **Congress passed the CARES Act** last week which will provide some relief to households who are struggling financially from income loss due to this outbreak. More details can be found online, but the Federal government will be sending all eligible adults a stimulus check within the next couple weeks. A couple important notes on this check:
 - Households **need to file a tax return or be on social security** to receive this check. If you have an income too low to typically file taxes, you will want to make sure to do so this year so that you will be eligible to receive your check.
 - This check is a one time, tax-free disbursement, and does not count as income for the purposes of your rent. **You do not need to report this check to Homes for Good.**
 - The bill also included expansions of unemployment to include part time and self-employed workers, so check in with your employment office (online is the fastest way to file) to access these resources.
 - Also note that SNAP has been approved for online grocery shopping to enable SNAP recipients to get food delivered as recommended.
 - Lastly, be aware of scams that are happening due to COVID-19 and don't give our your personal information to anyone calling or emailing stating they are with the CDC or IRS or any other request related to Coronavirus.
- The CDC is now recommending that everyone should wear a face covering (scarf or hand made mask) when in public to reduce the spread of the virus by asymptomatic people.

Thank you for helping us keep our properties safe!

Homes for Good Team

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RESOURCES FOR YOU



MOBILE FOOD PANTRY OPTIONS

Food for Lane County has set up two drive-through pantries to help provide food to low-income households. These pantries will provide pre-bagged shelf-stable dry goods, fresh produce, frozen meat, and yogurt. You will not need to bring household documentation.

TUESDAYS FROM 4:30PM TO 6:30PM

NAACP, 330 High St, Eugene

Check-in will be in the Campbell Community Center parking lot.

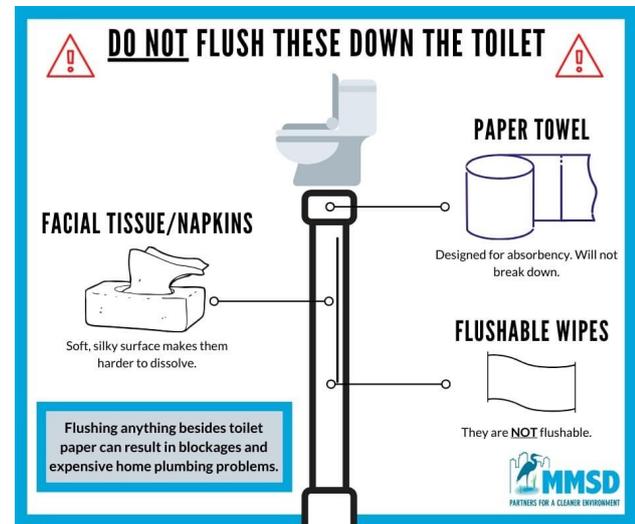
THURSDAYS FROM 4:30PM TO 6:30PM

**Bob Keefer Center parking lot,
250 S 32nd St, Springfield**

While these pantries were designed for people to drive-through, there will be a second sign-in location on site for people who use bikes or walk.

If you have not been to a FFLC pantry since July of this year, you will need to fill out and bring an intake form. If you are unable take yourself to one of these sites, please ask neighbors, friends, or family to help. You will need to fill out a proxy form so that they may pick up food on your behalf.

If you are having trouble accessing a pantry for any reason or need one of the forms listed above, please contact your Resident Services Specialists below and we will work with you.



School Grab and Go Meals

4J School Sites

11-12pm

- Acorn Park
- Arts & Tech Academy
- Awbrey Park
- Chavez Elementary
- ECCO
- Gilham
- Holt
- Kennedy
- McCornack
- Mims
- North Eugene
- Sheldon
- South Eugene

Bethel

11-1pm

- Centennial
- Guy Lee
- Maple
- Ridgeview
- Two Rivers
- Yolanda
- Walterville
- Anges

South Lane

Bus Stops

- 8th & Arther 9am
- Bohemia Park 9:20
- 22nd & E Whiteaker 9:40
- CG Masonic Lodge 10
- 125 Gateway 10:20
- 11th St & Lord 10:40
- Saginaw Trailer Park 11
- CGHS 9-10
- London 9-10
- Dorena 9-10
- 948 S 6th St. 9am
- 700 E Gibbs 9:20am
- Goodwill parking 9:40
- Birch & J St. 10am
- 5th St near Madison 10:20
- River Walk Pl 10:40

YOUR SITE TEAMS



Our staff are working hard to continue providing essential services to our residents and participants even with our offices closed. Staff can be reached by calling our main office, or you can contact your site team directly if you have specific questions or needs.

Homes for Good Main Office (541) 682-3755

Site Team Contacts

Parkview Terrace, Riverview Terrace, Cresview Villa

Property Manager	Jon Wild	(541) 682-2595
Assistant Property Manager	Gloria Estrada	(541) 682-3834
Resident Services Specialist	Jose Zarate	(541) 214-0771

McKenzie Village, Maplewood Meadows, Pengra Court & Scattered Sites

Property Manager -	Maryanne Bussey	(541) 682-2569
Assistant Property Manager -	Brandon Hansen	(541) 682-2531
Resident Services Specialist -	Frankie LeeJohnson	(541) 682-2580

Firwood, Lindeborg, Veneta Villa, Laurelwood Homes

Property Manager	Nicole Tarricone	(541) 682-2591
Resident Services Specialist	Jose Zarate	(541) 214-0771

Village Oaks, Fourteen Pines, Abbie Lane

Property Manager	Alli Schwartz	(541) 682-2573
Assistant Property Manager	Amber Garrett	(541) 682-2534
Resident Services Specialist	Allie Gay	(541) 682-2580

Work Order Line (541) 682-4010

Emergency Work Orders (541) 359-8874

All Rent Questions Amber Garrett (541) 682-2534

Portfolio Manager Andrea Bishop (541) 682-2596

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OPERATIONAL OVERVIEW



We wanted to take a moment to review some of the site changes that have happened over the past few weeks and provide some clarity to areas where residents have brought up concerns. The health and safety of our residents and staff are our top priority and these closures have been made with that in mind.

Smoking Areas Closed: Smoking areas are places at our sites that residents tend to congregate, increasing the chance of spread of the virus in our communities. These areas have been closed in an effort to discourage residents from gathering and due to our lack of capacity to sanitize them daily. A single cough from a resident who is smoking can remain on surfaces such as the benches and can then be passed on to the next resident who uses the smoking area. Residents are currently allowed to smoke anywhere that is **more than 25 feet from the building** or on a public sidewalk, including areas around the smoking area as long as they are maintaining a safe distance from others.

Limited Use of Elevators: To prevent the spread of the COVID-19 disease, we are asking residents to minimize use of the elevator when already in use by another resident. We encourage able-bodied residents to use the stairs. When used by residents needing elevator assistance, please do not share the elevator with other persons as a six foot distance cannot be observed safely in the elevator car. After using the elevator, please vigorously wash your hands with soap and water for at least 20 seconds.

Playgrounds are Closed: Part of the Stay Home. Saves Lives. order from the Governor included a directive to close all playgrounds.

An infographic titled "WHAT FACILITIES ARE CLOSED OR HAVE LIMITED USE ON MY PROPERTY?" from Homes for Good Housing Agency. On the left is a teal box labeled "FAQs DURING THE COVID-19 PANDEMIC" with a yellow "CLOSED" sign. The main content lists: "CLOSED Site Offices" (office chair icon), "CLOSED Smoking Areas" (cigarette icon), "CLOSED Playgrounds" (playground icon), "LIMITED USE Elevators" (elevator icon), and "LIMITED USE Laundry Rooms" (washing machine icon). A note says "See the next slides for more details".

WHAT FACILITIES ARE CLOSED OR HAVE LIMITED USE ON MY PROPERTY?

These areas are closed or have limited use:

- CLOSED Site Offices**
- CLOSED Smoking Areas**
- CLOSED Playgrounds**
- LIMITED USE Elevators**
- LIMITED USE Laundry Rooms**

See the next slides for more details

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