

# SEPTEMBER RESIDENT UPDATES



September is a busy month as families prepare for Back-to-School and summer activities wrap up. Meanwhile, the COVID-19 Delta variant is surging across Oregon and hospitals are filling up in Lane County. Please take a moment to review the current guidance from Lane County Public Health, and information about rent and utility assistance listed below.

## Important Updates

- **New statewide mask mandate** now requires masks for any indoor or outdoor public space
- **Emergency COVID-19 guidance from Lane County - Regardless of vaccination status, residents are advised to:**
  - Wear masks in indoor spaces with individuals outside of your household
  - Wear masks outdoors when maintaining six feet is not possible with individuals outside of your household
  - Avoid crowded public spaces, whether in or outdoors
  - Respect other's space and maintain at least 6 feet distance from others
  - Limit activities that could lead to injuries requiring hospital care
  - If you are unvaccinated, stay home and avoid public interactions as much as possible
- **Vaccines** are available at your local pharmacy or at clinics across the County. Lane County Clinics are currently offering a \$50 gift card when you receive your shot at their clinic. Booster shots are now available for moderately to severely immunocompromised people.
- **Ridesource** has announced that its current driver capacity only allows for passengers to use NEMT/Medicaid transportation when a medical provider identifies an urgent or life-sustaining need. Americans with Disabilities Act (ADA) trips are only to be scheduled if they are urgent and essential. Medicaid recipients can contact their Trillium/PacificSource Customer Service if they need assistance with transportation to medical appointments.

## Impact on Homes for Good operations

- **Masks are required** in all indoor and outdoor public spaces at Homes for Good properties.
- **Site offices** will remain open to scheduled appointments.
- **Maintenance** will continue with routine work orders and will follow strict COVID-19 guidelines including asking that residents wear a mask or move to a different room while work is completed.
- **On-site programs** will offer touchless shopping or delivery upon request.
- **Resident Meetings** will require masks, be held outdoors and will include the option to join remotely.
- **Homes for Good main office will continue to remain closed.** Staff can be reached as needed through their direct lines or you can call our front desk at (541) 682-3755 and they can connect you.

## Rent Assistance Programs Continue to Accept Applications

- **Lane County Rent and Utility Assistance**
  - Applications are now open through the Emergency Rent Relief of Lane County (ERRLC).
  - To apply for this assistance over the phone, call (541) 682-3776 Monday – Friday 9 a.m. – 5 p.m.
- **Oregon Emergency Rental Assistance Program**
  - Still accepting applications at [www.oerap.oregon.gov](http://www.oerap.oregon.gov).

**Homes. People. Partnerships. Good.**

# RESIDENT REMINDERS & RESOURCES



## Updated COVID-19 Emergency Guidance From Lane County Public Health



### REGARDLESS OF VACCINATION STATUS

- Wear masks in indoor spaces with other individuals outside of your immediate household.
- Wear masks in outdoor spaces when maintaining six feet of distance is not possible from other individuals outside of your immediate household.
- Carry masks and hand sanitizer with you when leaving home and wash your hands as often as possible.
- Avoid crowded public spaces, whether in or outdoors.
- Avoid unnecessary business or leisure travel.
- Respect other's space and maintain at least 6 feet distance from others.
- Limit activities that could lead to injuries requiring hospital care.
- If you are an unvaccinated adult, stay home and avoid public interactions as much as possible.
- Get vaccinated!



## Test positive for COVID-19? Here's what you should do, regardless of vaccination status.

### 1 Stay home and separate from others.

If you have symptoms, you can be around others after:

- You have **no fever for 24 hours without the use of medicine**, AND
- Your **symptoms improve**, AND
- **At least 10 days have passed** since your first symptoms.

If you don't have symptoms, you can be around others after:

- **10 days have passed** since your test, and you have **no symptoms**.

### 2 Tell your close contacts right away.

The sooner any contact you may have exposed knows, the sooner **they can take action to stop the spread**, including quarantining if not fully vaccinated.

### 3 If you need help, there are resources.

- Call 211 for info on vaccinations, testing and other resources.
- Call 911 if you have **severe symptoms** (difficulty breathing, pain or pressure in chest or belly, unable to drink or keep liquids down, new confusion or inability to wake up, bluish lips or face).



## FACE MASKS REQUIRED OUTDOORS STATEWIDE



WHEN IN A PUBLIC AREA WHERE  
6FT OF DISTANCE CANNOT BE MAINTAINED.



EFFECTIVE AUGUST 27, 2021

## Apply for the Oregon Emergency Rental Assistance Program

Accepting Applications



More information available at:  
[www.oregonrentalassistance.org](http://www.oregonrentalassistance.org)



## Help prevent the spread of COVID-19!

### Access ODHS programs and services from home:

Need medical, food, cash or child care assistance? → [one.oregon.gov](http://one.oregon.gov) or 1-800-699-9075

Services for older adults or people with disabilities? → 1-855-ORE-ADRC

General information? → 2-1-1 or 211info.org

Not sure if you can be helped over the phone or online?  
Call your local ODHS office: [go.usa.gov/xw7Ba](http://go.usa.gov/xw7Ba)



Contract Resident Services if you need  
support accessing resources at  
(541) 682-2580.